



Catherine B. Templeton, Director

Promoting and protecting the health of the public and the environment

Dear Ryan White Providers:

First and foremost, the Department of Health and Environmental Control's (DHEC) Ryan White Program staff would like to commend the dedication and hard work each of you have put into your organization's Quality Management Program! Throughout many quality management initiatives, your patience has been commendable. As a collaborative effort, we have progressively enhanced the services your organization provide-ultimately enhancing the lives of people living with HIV/AIDS in South Carolina.

During the third quarter of 2012, Quality Management site visits were conducted to focus on linkages, efficiencies, and provider/client expectations regarding Ryan White services. Subsequently, outcome improvements strategies were addressed. The one-on-one sessions provided an opportunity to review 2011 Clinical Report Cards, and assess the next steps to providing quality care services.

DHEC has aligned statewide quality measures with those of the Health Resources and Services Administration's (HRSA) HIV/AIDS Bureau to identify priority quality measures for grantees. The measures are consistent with measures selected by stakeholders of all HIV programs in South Carolina, with the overall initiative of providing quality care for people living with HIV in the state. The following pages provide a comparative synopsis of CY 2011, while providing prior year statistics. Many critical trends emerged from these findings. In evaluating common traits among service delivery, the most critical measures have been highlighted in the subsequent pages.

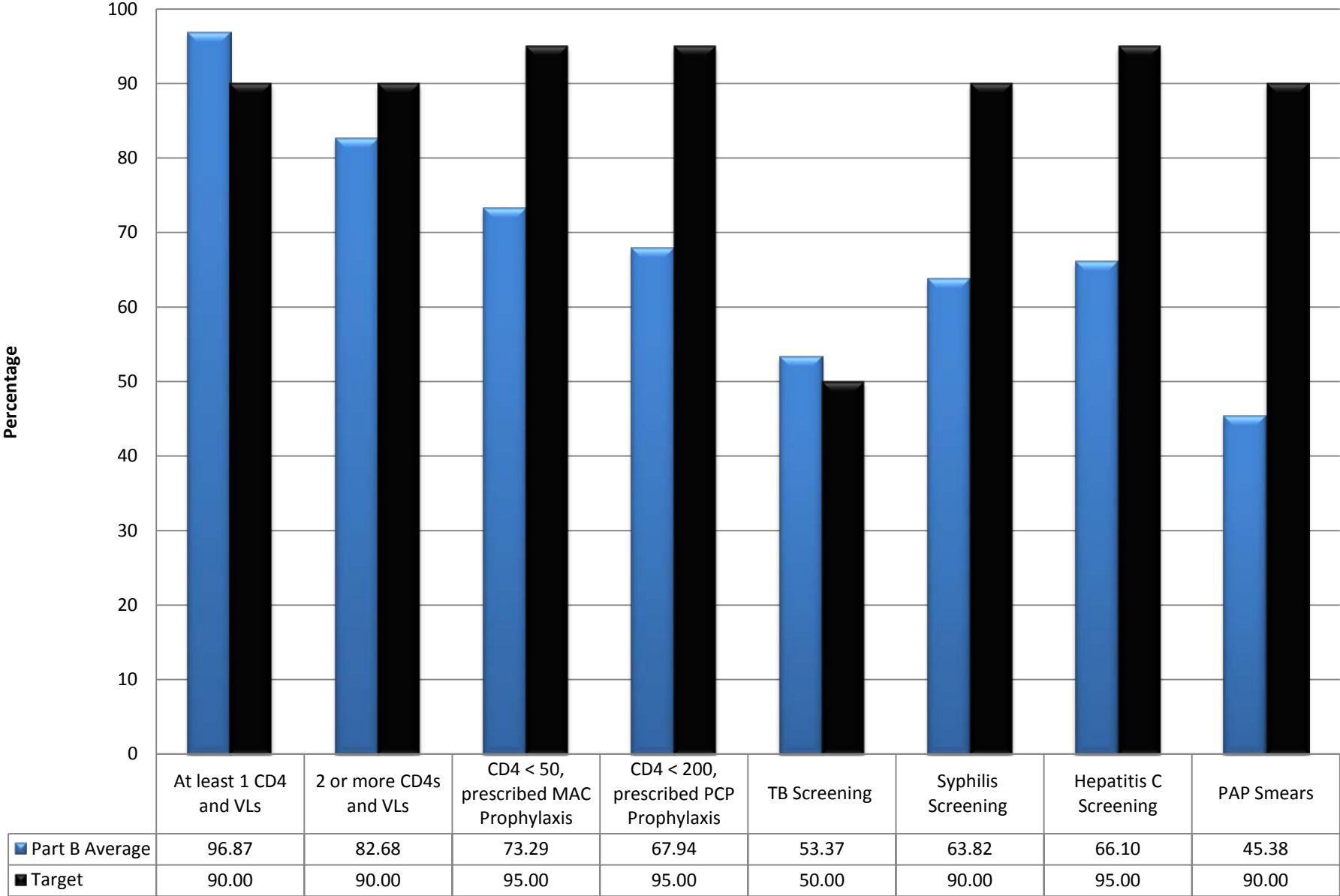
Thank you for your participation in and support of this effort.

If you have any questions regarding any material in this handout, please contact me via telephone at (803) 898-0291 or e-mail at garykd@dhec.sc.gov.

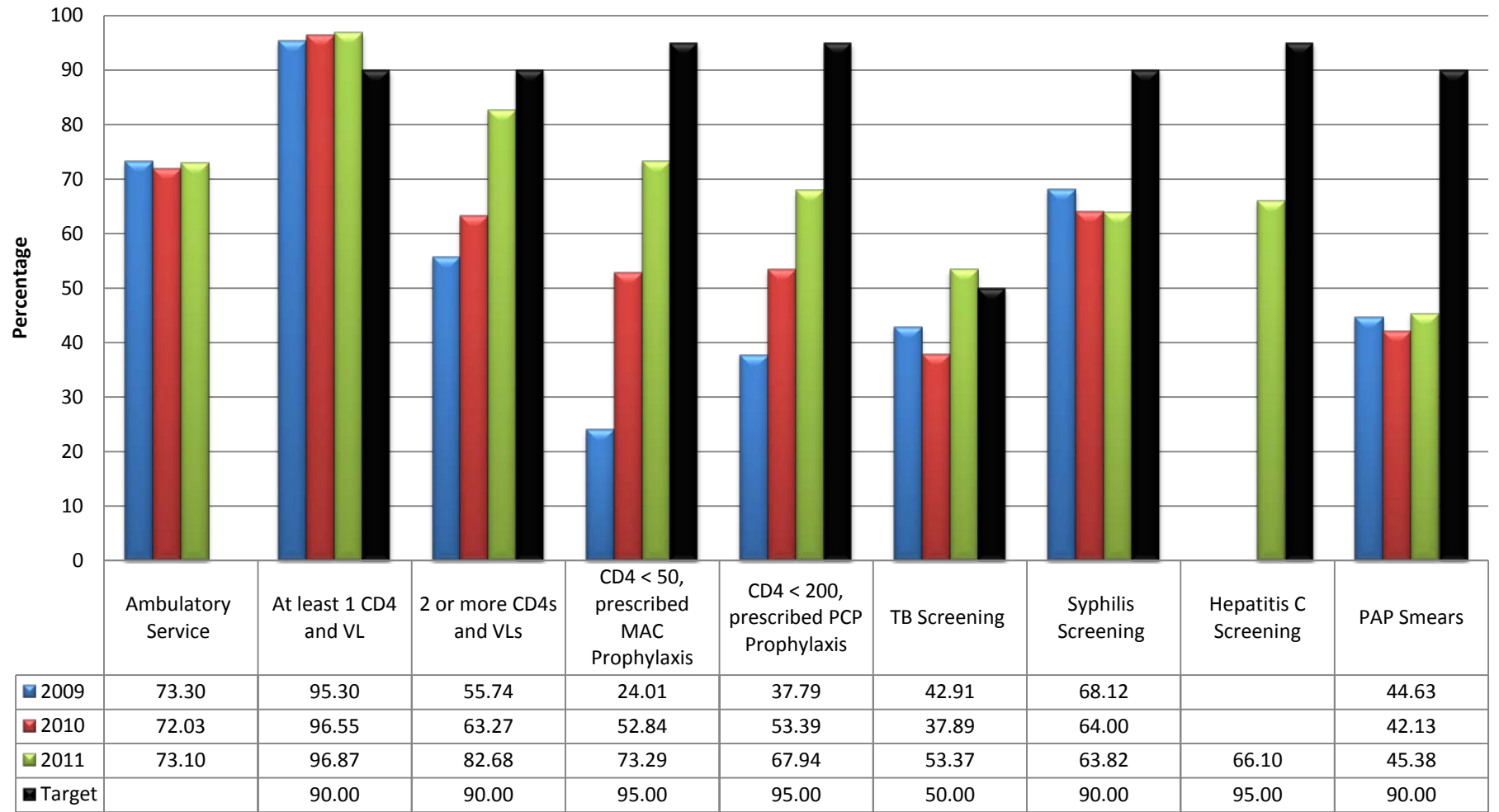
Sincerely,

Katrina D. Gary, MHA
Ryan White Quality Management Coordinator

CY 2011 Ryan White Part B Clinical Summary

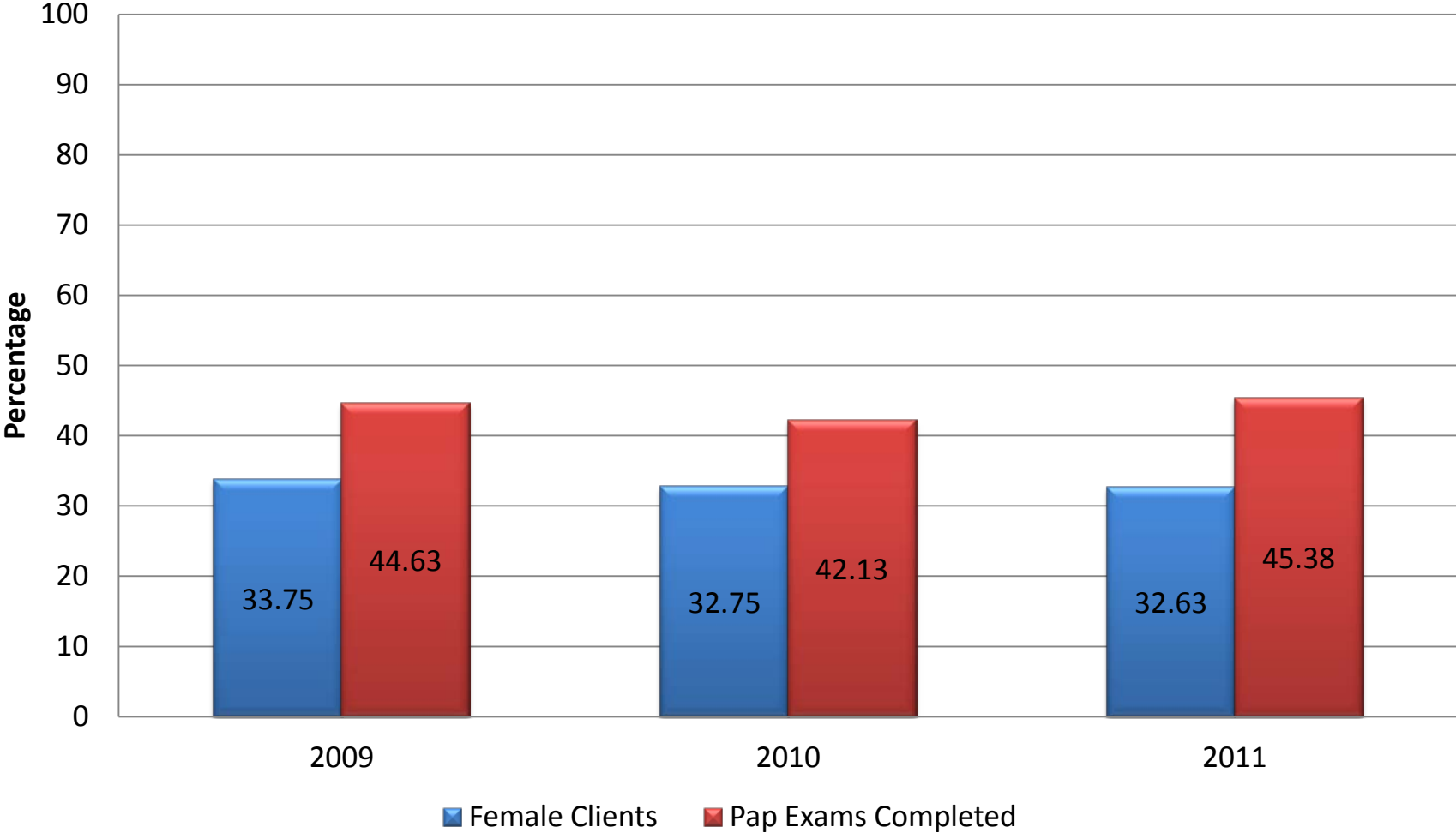


Ryan White Part B Summary: 2009-2011



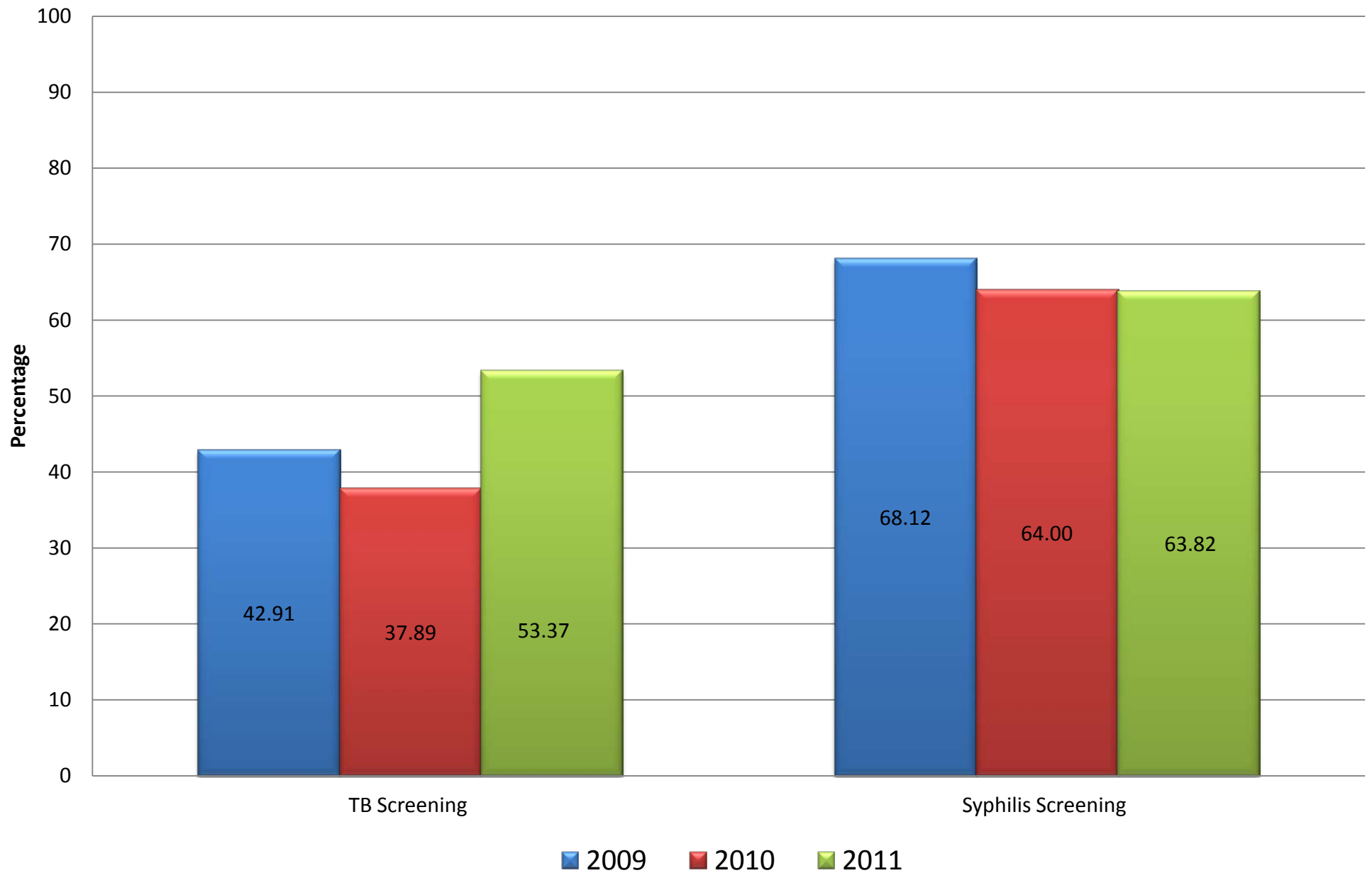
**Please note: There are no percentages for Hep C in CY 2009 and CY 2010 because different (software) techniques were used to calculate the measure in comparison to CY 2011.

Ryan White Part B: Female Clients and Pap Exams



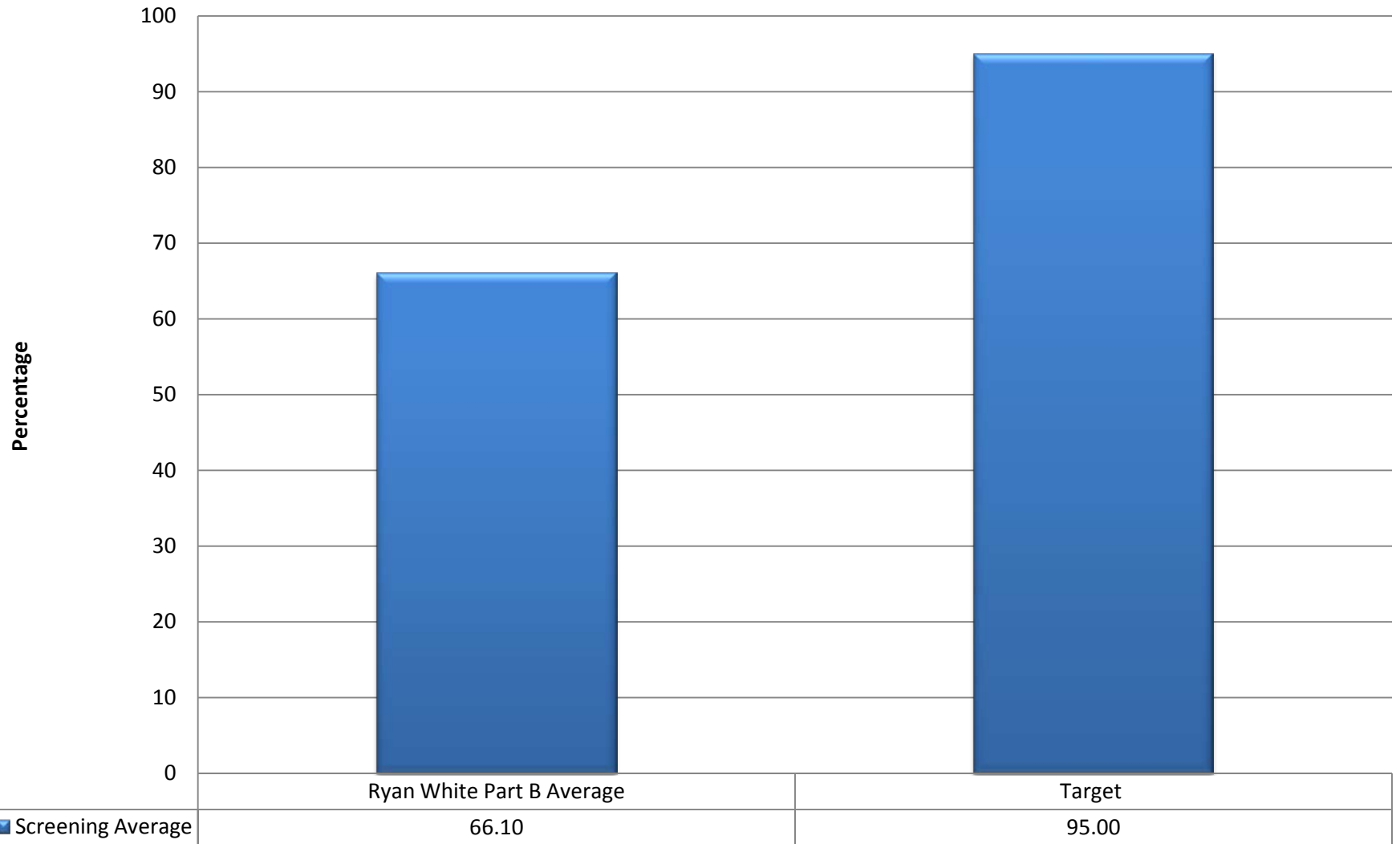
Target: 90% for Pap Exams

Ryan White Part B: Tuberculosis and Syphilis Screening

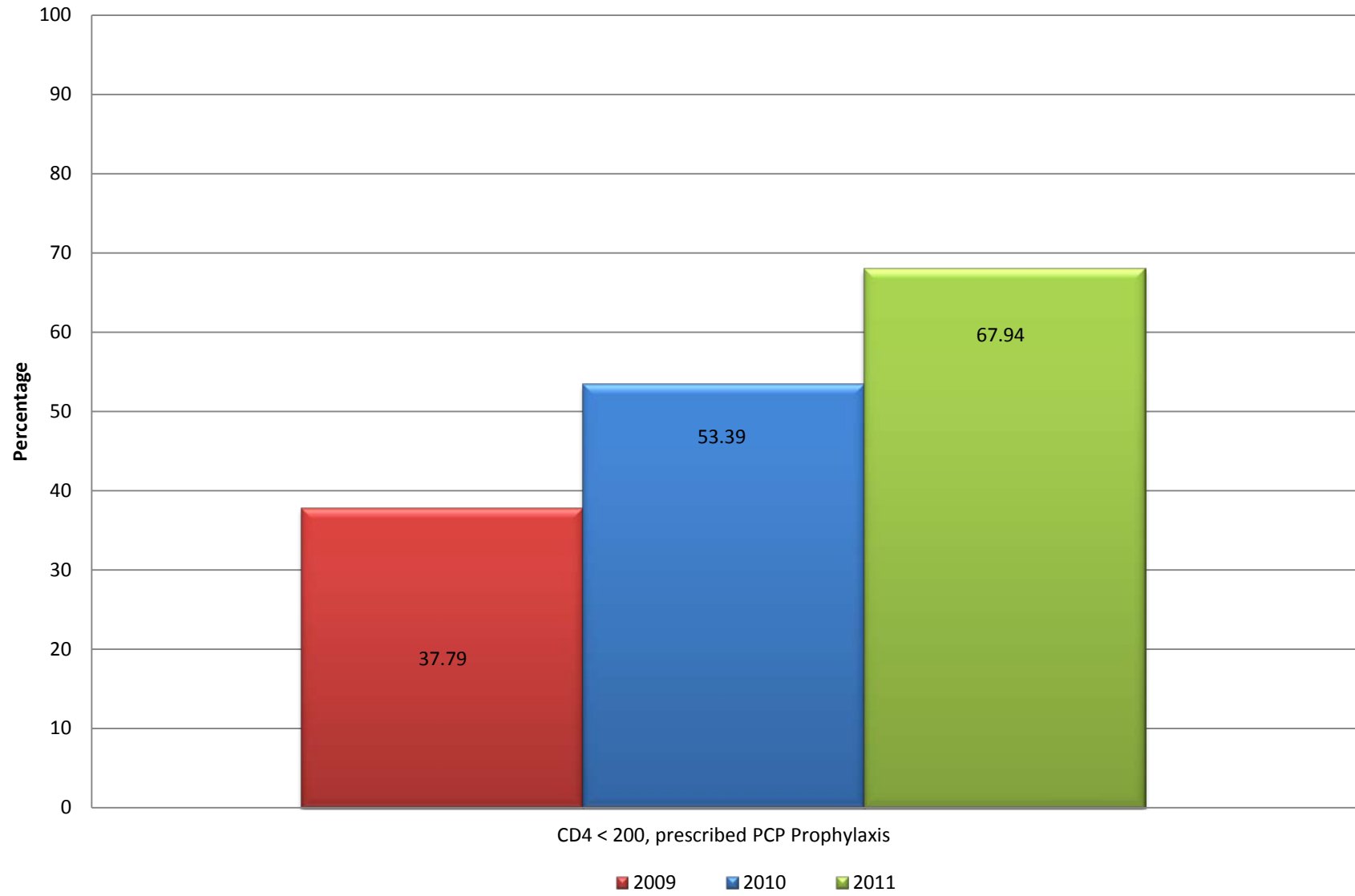


Targets: 50% for TB Screening and 90% for Syphilis Screening

Ryan White Part B: Hepatitis C Screening

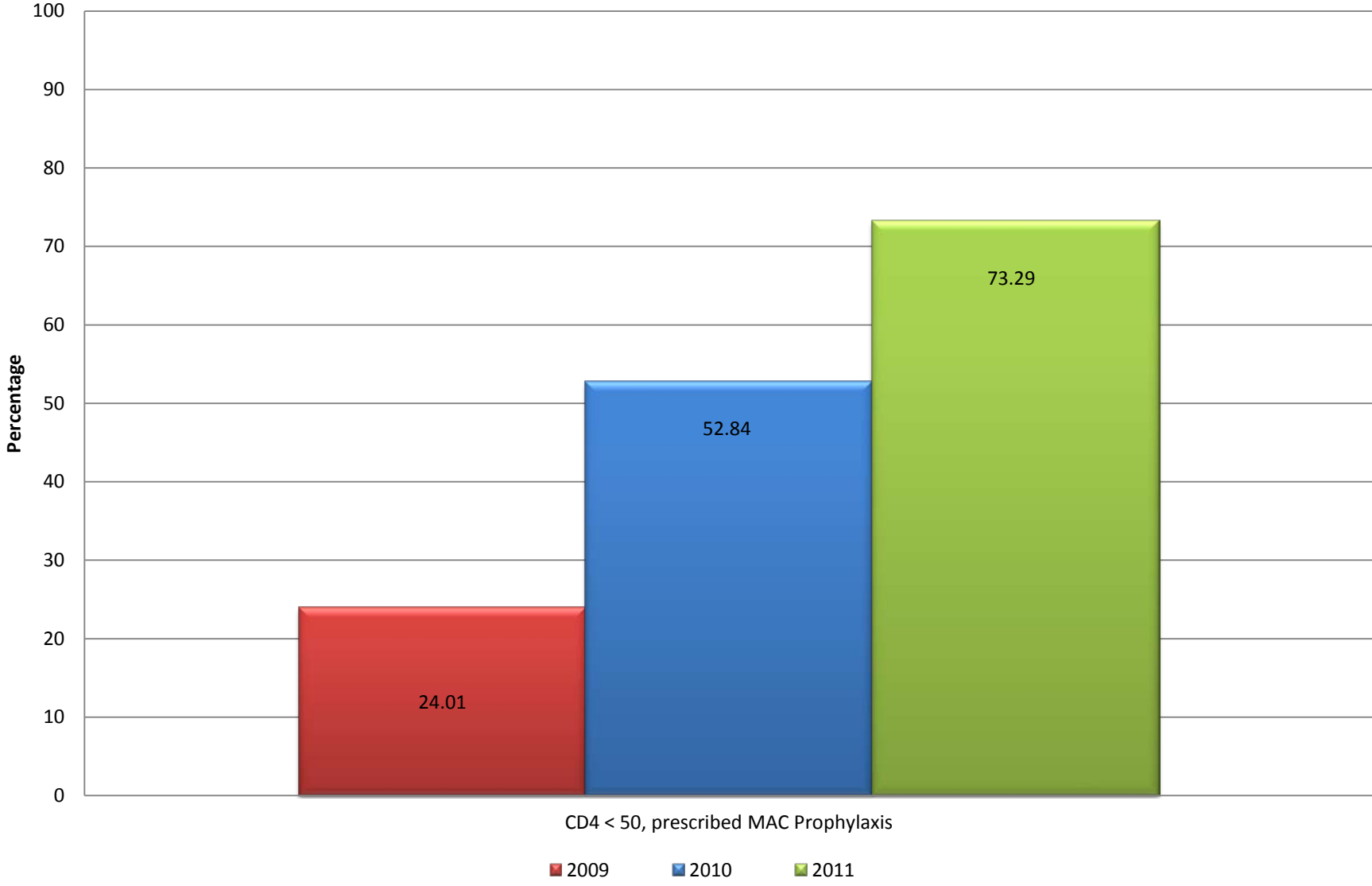


Ryan White Part B: PCP Prophylaxis



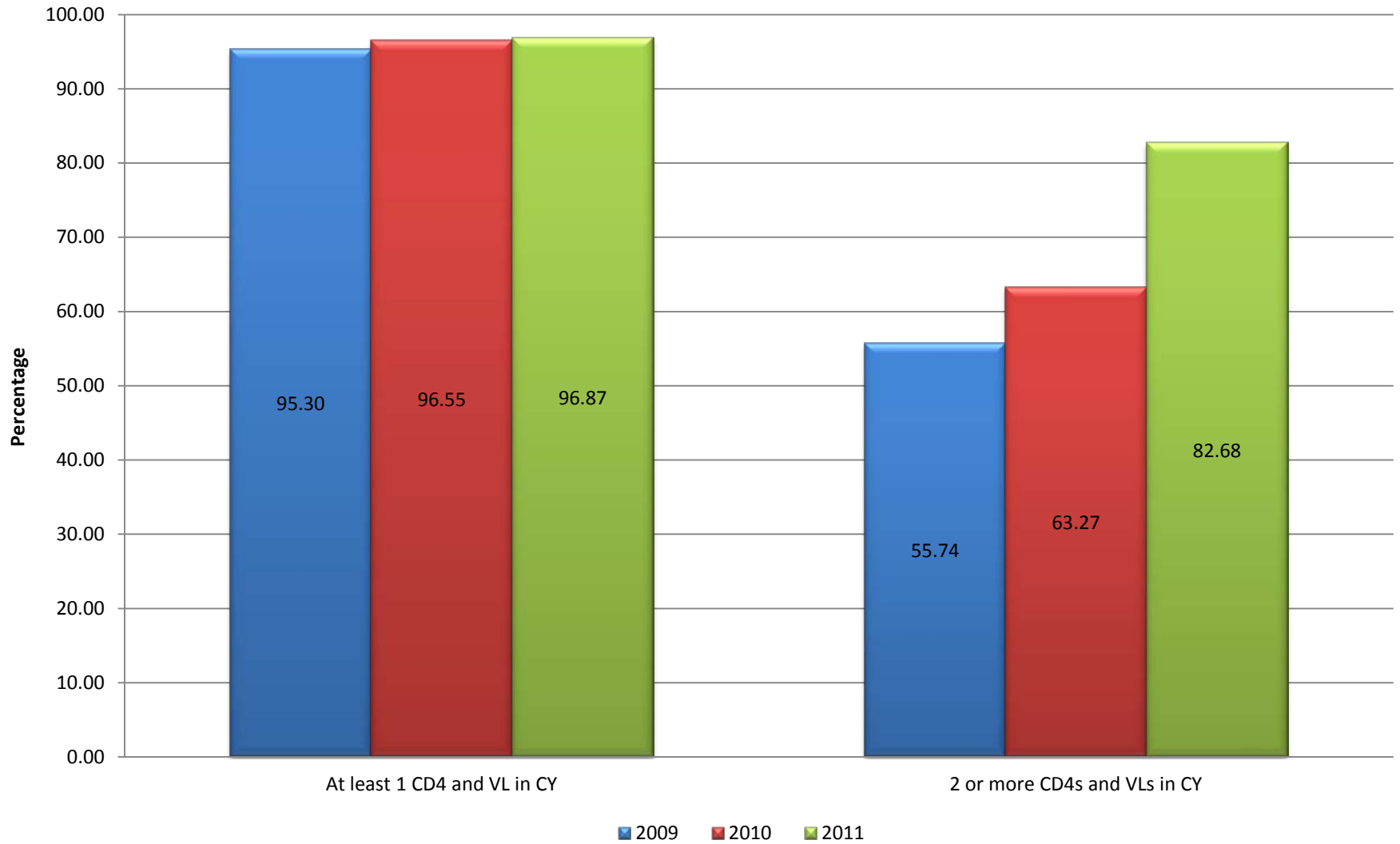
Target: 95% for prescribed PCP

Ryan White Part B: MAC Prophylaxis



Target: 95% for prescribed MAC

Ryan White Part B: CD4's and VL's



Target: 90% for both measures